



Reliable Tech Support Frees C.C. Construction From IT Distractions

Hands-on IT support and clear accountability keep operations on track.



CLIENT: C.C. Construction



INDUSTRY: Heavy civil construction and underground utilities

SERVICES: Sewer, drainage, water, excavation, roadwork

LOCATION: Plymouth, Massachusetts

Executive Summary

C.C. Construction, a heavy civil contractor based in Plymouth, MA, needed a technology partner to take full ownership of IT issues and reduce daily interruptions. iMedia Technology met that need with proactive monitoring, direct communication, and reliable support that removed tech concerns from their internal workload.

CHALLENGES

- Needed a partner to prevent downtime and eliminate tech distractions
- Wanted to stop handling troubleshooting internally
- Required protection against viruses, server issues, and internet outages
- Looked for consistent support without disrupting day-to-day work

iMedia's Approach

iMedia took full responsibility for resolving IT problems and keeping IT systems stable.

Key Actions

- Implemented proactive systems to prevent server, virus, and internet disruptions
- Removed the need for client-side troubleshooting
- Handled all IT issues quickly and directly, with minimal interruption

THE SOLUTION

- iMedia's team communicated clearly and acted without delay
- Support removed stress from the internal staff and leadership
- Services aligned with the company's operational pace and field schedules

THE RESULTS

- C.C. Construction no longer worries about tech problems interrupting work
- Internal teams are free from troubleshooting responsibilities
- iMedia became a trusted partner in keeping operations smooth and uninterrupted

Need IT support that takes problems off your plate?

iMedia Technology delivers hands-on service and stable systems so you can stay focused.


[Contact us](#) to get started.

CLIENT TESTIMONIAL



“Since working with iMedia, I am no longer the person who has to start troubleshooting problems as they arise. iMedia has removed the distractions of unexpected technology problems. I’m no longer concerned with downtime or viruses, server or internet issues.”



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